STUDENT QUESTIONS AND CONCERNS

ACADEMIC

1. I am being charged out of state tuition but I have lived in MD for most of my life. Can you help me understand?
   a. Office of the Registrars- Brian, Leak bleak@umd.edu (301-314-9014)

2. I am currently looking to transfer to UMD, can you help me understand this process?
   a. Transfer and Off-Campus Student Life- Casey Maliszewski Lukszo caseyma@umd.edu (301-314-0159)
   b. Office of Admissions, Adrian Rodriguez, Arodri32@umd.edu (301-314-8385)
   c. Undocumented Student Program, undoc@umd.edu (301) 405-5084

3. I want information on the Maryland Dream Act, can you tell me where to locate it?
   a. Office of the Registrars- Brian, Leak bleak@umd.edu (301-314-9014)
   b. Office of Admissions, Adrian Rodriguez, Arodri32@umd.edu (301-314-8385)
   c. Undocumented Student Program, undoc@umd.edu (301) 405-5084

4. I am having a hard time looking for internships because I am not sure if I can get the background check they require. Do you know?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   b. Career Center, Pamela Allen, pallen@umd.edu

5. I am thinking about graduate school, can I take the GRE?
   a. Testing Office- Alice Mitchell, amitch@umd.edu

6. I have to take a semester off. Will I still have in-state tuition when I come back?
   a. Office of the Registrars- Brian, Leak bleak@umd.edu (301-314-9014)

7. I was told that I had to go to the international student orientation, is this true?
   a. International Student & Scholar Services- Jody Heckman-Boze, heckmanj@umd.edu (301-314-7742)
FINANCIAL

8. I'm DACA-mented/Undocumented/UndocuTerp and I'm looking for some scholarships. Do you know where I can start?
   a. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)
   c. Undocumented Student Program, undocumented.umd.edu
   d. Immigrants Rising, https://immigrantsrising.org/

9. My parents are undocumented but I am a U.S. citizen, am I eligible for FAFSA?
   a. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)
   b. Undocumented Student Program, undoc@umd.edu (301)405-5084

10. Am I eligible for the Terp Payment Plan? Can you tell me more about it?
    a. Tuition Management Systems (TMS) umd.afford.com 1-800-722-4867
    b. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)

11. I have a hold on my account because I'm waiting to get some money and I am afraid that I won't be able to register for a class that is only offered next semester, can you help?
    a. Bursar's Office- Angela Ryan, aryanad@umd.edu (301-405-9008)
    b. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)

12. Why is the financial aid office asking me to fill out the FAFSA if I know I am not eligible?
    a. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)
    c. Undocumented Student Program, undoc@umd.edu (301) 405-5084

13. I have a hold on my account and need to register for my last semester at UMD, can you help?
    a. Bursar's Office- Angela Ryan, aryanad@umd.edu (301-405-9008)
    b. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)

IMMIGRATION/EDUCATIONAL POLICY

14. I'm looking for information on immigration policy, is there anyone I can talk to?
    a. Undocumented Student Program Coordinator, undoc@umd.edu (301) 405-5084
    b. Migration Policy Institute- https://www.migrationpolicy.org/
15. I heard something on the news about birthright citizenship, can you tell me what it means?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   b. Center for Global Migration Studies, http://globalmigration.umd.edu/

16. Is it true that undocumented students now have access to financial aid in MD?
   a. Financial Aid- Malina Heng, mheng@umd.edu (301-314-9859)

17. If the president cancels DACA does that also mean that the Maryland Dream Act is also ending?
   a. Office of Admissions, Adrian Rodriguez, Arodri32@umd.edu (301-314-8385)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   c. Center for Global Migration Studies, http://globalmigration.umd.edu/

LEGAL QUESTIONS/CONCERNS

18. Someone in my family has Temporary Protected Status (TPS) and we are not sure what to do, can you help?
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   c. National TPS Alliance- https://www.nationaltpsalliance.org/

19. I was wondering if I could talk to someone about DACA renewals?
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

20. I am an international student and want to apply for asylum, are there any resources on campus?
    a. International Student & Scholar Services, Jody Heckman-Bose, heckmanj@umd.edu (301-314-7742)
    b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

21. I just turned 21 and found out that I can no longer be under my parent's petition/visa. I am now undocumented. What can I do?
    a. Office of the Registrars- Brian, Leak bleak@umd.edu (301-314-9014)
22. I have never talked to a lawyer about my immigration status, should I do this?
   b. Attorney and Director of Graduate Legal Aid Office- Zac Mundy, wzmundy@umd.edu

23. They asked me about my immigration status during a job interview, is this allowed?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   b. Career Center, Pamela Allen, pallen@umd.edu

24. Do I legally have to disclose my status during a job/internship interview or after when I am offered a job?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   b. Career Center, Pamela Allen, pallen@umd.edu

SUPPORT/RESOURCES

25. I want to get involved on campus/in the community on issues of immigration, how can I get involved?
   a. Office of Multicultural Involvement & Community Advocacy- Yvette Lerma, ylerma@umd.edu (301-314-8600)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084
      i. https://www.facebook.com/undocUMD/
      ii. undocumented.umd.edu
   c. UMD Year of Immigration, https://www.yearofimmigration.umd.edu/

26. I am looking for the person that works with immigrant students; how can I reach them?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Office of Multicultural Involvement & Community Advocacy- Yvette Lerma, ylerma@umd.edu (301-314-8600)
   c. Undocumented Student Program, undoc@umd.edu (301) 405-5084

27. Do you know where the undocumented student program coordinators office is?
28. Is there an organization for undocumented students on campus?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   i. Stamp Student Union- Engagement Suite 0110
   b. Office of Multicultural Involvement & Community Advocacy- Yvette Lerma, ylerma@umd.edu (301-314-8600)

29. My residency reclassification application got denied, can you help me through the appeal process?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Office of Multicultural Involvement & Community Advocacy- Yvette Lerma, ylerma@umd.edu (301-314-8600)
   c. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   d. Office of the Registrars- Brian, leak@umd.edu (301-314-9014)

30. Can you write me a letter of recommendation for an: internship, job, residency reclassification appeal process?

31. I have a court hearing coming up and I don’t have a ride or want to go alone. Can you help?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

32. A staff’s spouse is in deportation proceedings, what resources can UMD offer?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)

33. If there was a raid in my community, what can I do and what can UMD do to protect me and the community?

CRISIS/NEEDS

34. Sometimes I only have one meal a day because I don’t have any money, do you know of places that donate food?
   a. UMD Campus Pantry, campuspantry@umd.edu, 301-314-8054
   b. Emergency Meal Fund, Brooke Lecky Supple, bsupple@umd.edu, 301-314-8430
d. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
e. Undocumented Student Program, undoc@umd.edu (301) 405-5084
f. Student Crisis Fund- Brooke Lecky Supple, bsupple@umd.edu (301-314-8430)

35. I have an emergency and need money, is there any way the university can help?
   a. Student Crisis Fund- Brooke Lecky Supple, bsupple@umd.edu, 301-314-8430
   b. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
   c. Undocumented Student Program, undoc@umd.edu (301) 405-5084

36. I think I am a danger to myself, is there anyone that I can talk to in the counseling office?
   a. Counseling Center- María Luz Berbery, Ph.D., Staff Psychologist, mberbery@umd.edu (301-314-7651)
   b. Behavioral Evaluation and Threat Assessment (BETA) Team, 301-314-BETA, beta@umd.edu, www.beta.umd.edu
   c. WellTrack, https://www.counseling.umd.edu/welltrack/

37. The UMD crisis fund issued me a check but I don’t have any type of government issued ID to cash the check or a bank account to deposit the funds. Can you help?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager- Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

MISCELLANEOUS

38. My professor keeps using the word “illegal” in class even though I have told them that it’s dehumanizing, is there something that I can do?
   a. To report an incident of hate-bias you can report online to the Office of Diversity and Inclusion at: https://www.diversity.umd.edu
   b. You can report an incident of hate-bias to the Office of Civil Rights and Sexual Misconduct at go.umd.edu/report hatebias
39. My professor asked me if they should call ICE when I told them I was undocumented. I am scared.
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   c. To report an incident of hate-bias you can report online to the Office of Diversity and Inclusion at: https://www.diversity.umd.edu
   d. You can report an incident of hate-bias to the Office of Civil Rights and Sexual Misconduct at go.umd.edu/report hatebias
   e. Know Your Rights: https://www.aclu.org/know-your-rights/what-do-if-youre-stopped-police-immigration-agents-or-fbi

40. Is it true that students have chalked “Deport Dreamers” and “Build a Wall” on campus before?
   a. Office of Multicultural Involvement & Community Advocacy - Yvette Lerma, ylerma@umd.edu (301-314-8600)

41. Someone in my family/Someone I know, does not have legal status, how can I help them?
   c. Know Your Rights: https://www.aclu.org/know-your-rights/what-do-if-youre-stopped-police-immigration-agents-or-fbi
   d. Undocumented Student Program, undoc@umd.edu (301) 405-5084

42. I saw that UMD has a contract with ICE, I’m worried. Can you tell me more?
   a. Undocumented Student Program, undoc@umd.edu (301) 405-5084
   b. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)

43. Can I apply for a credit card with my social security number that I acquired through DACA?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)
44. Why is UMD asking me for so much paperwork as an employee with DACA?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

45. Am I filling out the appropriate tax forms as an employee on campus?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

46. Can I open up a bank account with my DACA?
   a. Undocumented Student Working Group Co-Chair and Rapid Response Manager - Janelle Wong, janellew@umd.edu (301-405-0879)
   b. Undocumented Student Program, undoc@umd.edu (301) 405-5084

47. How can I pay my taxes as an undocumented immigrant without a SSN?
   a. Individual Tax Identification Number
      https://americanimmigrationcouncil.org/research/facts-about-individual-tax-identification-number-itin